

Textures Hardwood Care & Maintenance Guide

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The Beauty of Textures Hardwood

At Textures Hardwood, our engineered prefinished floors feature a proprietary UV finish designed to highlight the natural beauty and texture of wood while offering exceptional durability. Each detail—whether wire-brushed, hand-hewn, or custom-finished—is carefully protected, ensuring a floor that delivers both elegance and everyday resilience. Available in a range of finishes, from matte to gloss, your hardwood flooring is built to last.

While Textures Hardwood floors are highly durable, they are not indestructible. With consistent preventative care and timely attention to spills or stains, you can preserve the beauty and performance of your flooring for years to come.

Everyday Care & Preventative Maintenance

The frequency of care depends on the environment. In residential spaces, vacuuming and damp mopping once a week is generally sufficient. In high-traffic commercial spaces such as restaurants or retail shops, daily care may be necessary.

Because different hardwood species vary in hardness, color, and sensitivity, certain finishes—particularly very light or very dark tones—may show wear more readily and require more frequent maintenance. All hardwood floors will also naturally change color over time with exposure to light, oxygen, and daily use.

Most of our floors are finished with a <u>UV-cured water-based urethane</u>. However, in some instances, finishes may be <u>oil-modified or hardwax oil</u>. Please verify your specific floor finish with Textures Hardwood before selecting cleaning products or methods.

Tips for Protecting Your Floor

- Wipe up spills immediately—whether food, drink, or water.
- Move appliances and furniture by lifting or by sliding them carefully over a clean carpet or blanket.
- Apply protective felt pads to all furniture legs. Avoid metal feet, which can mark wood floors.
- Maintain normal interior conditions: relative humidity between 35–55% and temperatures between 60–75°F.
- Keep radiant heat systems at a constant temperature not exceeding 85°F. Adjust no more than 4°F in a 24-hour period.
- Use breathable mats at entryways to capture grit and moisture.
- In commercial settings, add rugs in concentrated traffic areas for long-term protection.
- Clean with warm water and a well-wrung mop. For deep cleaning, add a few drops of Dawn® detergent to warm water, using a well-wrung mop to avoid excess moisture.

Approved Cleaning Products

- Bona® and Glitsa® cleaners are approved for Textures Hardwood floors.
- Always use spray-on cleaners, followed by a dry mop or Swiffer® to remove residue.
- For stubborn stains, contact your Textures Hardwood representative for guidance.

What Not to Do

- Do not use conditioners, acrylic waxes, or ammonia-based cleaners.
- Do not use vinegar or detergents. Never pour water directly on the floor.
- Do not use steel wool or abrasive tools to remove stains.
- Do not use any type of tape on your flooring surface.

After Installation

Whenever possible, schedule flooring installation after other trades have completed their work. Sawdust, drywall dust, and heavy construction can damage new floors. Always vacuum before using water to clean, as dust and moisture can form a paste that scratches surfaces. If additional work is required after flooring installation, protect floors with Ramboard or similar coverings.

Routine Cleaning

- Vacuuming: Regular vacuuming keeps grit and debris from scratching the finish.
- <u>Damp Mopping</u>: Use a well-wrung mop with warm water. Floors should dry within 2 minutes. Over-wetting shortens the life of the finish.
 - Residential: once a week.
 - Commercial: daily, if needed.
- Deep Cleaning: Mix a few drops of Dawn® detergent with warm water and clean with a well-wrung mop.

Stain Removal & Spot Repairs

Wood floors are naturally susceptible to staining from everyday living. Area rugs can help reduce tracking of dirt and debris.

- Wipe up spills promptly with a clean, damp cloth.
- For stubborn spots, use approved cleaners sparingly and carefully.
- Light scuffs and shoe marks may be removed with warm water and mild soap (such as Dawn[®]).
- Surface scratches without raw wood exposed can be treated with touch-up kits.
- For color-matched repairs, contact Textures Hardwood for guidance.

Renovation & Refinishing

Over time, even well-maintained floors may require refinishing. This should always be done by an experienced professional. Many of our finishes include handcrafted details that may be altered during sanding. Consult Textures Hardwood before beginning refinishing to protect your investment.

For questions or guidance on care and maintenance, please visit textureshardwood.com or contact your Textures Hardwood representative.